

ASK THE EXPERTS



Robert, Craig, David and Keith are actual employees of Metro Public Works.

Nashville's trash professionals answer your questions about Metro's new trash collection program.



DAVID

Routes: Belmont, North Nashville and East Nashville

Bio: David is a father of four and has been with Metro Public Works for 25 years. His favorite TV show is "Seinfeld."

Tips for using the new program: Place all trash in bags inside the cart. Make sure there is no trash sitting on the ground outside the cart.

Dear David, Why am I getting a new trash cart?

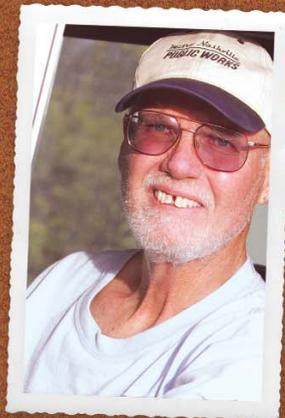
Your new 96-gallon trash cart is part of an automated trash collection program that will eliminate trash on Nashville's streets, and reduce disease and rodents. The program will help keep our neighborhoods clean while reducing injuries to Metro Public Works employees. And...it saves the taxpayers money!



Metro Public Works also offers Brush and Leaf Collection

Brush and leaf collection is available in the Urban Services District (USD) and General Services District (GSD), but not in the satellite cities.* If you're a resident of the USD or GSD, your brush will be collected automatically at certain times of the year. To find out when your brush will be picked up, visit www.nashville.gov/recycle to view a collection map and schedule.

*Satellite cities include Belle Meade, Forest Hills, Goodlettsville, Lakewood and Oak Hill. Residents of these areas should contact their city officials for available services.



CRAIG

Routes: Belmont, North Nashville and East Nashville

Bio: Craig has been with Metro Public Works for 35 years. He's an avid outdoorsman and enjoys fishing and hunting.

Tips for using the new program: If you'd like us to get rid of your old trash cans, put them out with your cart on your first collection day.

Dear Craig, How do I use my new cart?

When we deliver your cart, it will be placed where it should be positioned on collection day. Place bagged trash inside the cart. The cart should be positioned at the curb or in the alley, 3 feet from any stationary object (car, mailbox, utility pole, etc.). The cart's arrows and the lid opening should face the street or alley. Please remove your cart from the street or alley by 7 p.m. on collection day.

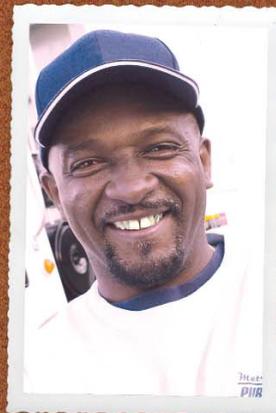
What should I do with my old trash cans?

On the first day of collection with your new cart, you can place your old trash cans at the curb to be disposed of with your trash. You can also bring your old trash cans to one of Metro's recycling convenience centers to be reused, recycled or disposed of.



Metro Public Works also offers Curbside Recycling

All those who live in a single-family home or duplex in the USD have curbside recycling. Some apartment complexes have recycling dumpsters. Recyclable materials accepted for the monthly pick-up include paper, newspaper, cardboard, aluminum cans and metal food cans.



KEITH

Routes: Belmont and East Nashville

Bio: Keith is married and has two sons, who are 28 and 24. He's a true sports fan -- he loves to watch football, especially the Titans.

Tips for using the new program: Make sure there is plenty of room for the automated truck to pick up your cart. Don't block the cart or place it near your mailbox or a pole.

Dear Keith, How do I know when my pick-up day is?

Your trash pick-up day can be found on the sticker under the lid of your new cart. The new trash carts will be emptied weekly, and pick-up will occur on the same day of the week as your monthly curbside recycling pick-up day. You may begin using your new trash cart today.



Metro Public Works also offers Drop-off Sites and Convenience Centers

Metro has recycling drop-off sites located throughout Davidson County. These sites are conveniently located and accept a wide variety of materials. There are also two recycling convenience centers in Davidson County that accept items such as tires, refrigerators and paint.

Please visit www.nashville.gov/recycle for a list of accepted materials, locations and hours of operation.



ROBERT

Routes: Belmont, South Nashville and East Nashville

Bio: Robert has three children, ages 10, 11 and 16, and a Pug named Maxie. His favorite movie is "Scarface."

Tips for using the new program: Be careful not to overfill your cart. If you need an extra cart, just call us!

Dear Robert, What if I generate more trash in a week than will fit in my cart?

After all trash carts have been delivered, you can request a second cart or a smaller cart at no charge by calling **880-1000**. A third cart will cost approximately \$40. Metro will pick up items left outside your trash cart for 60 days after cart delivery. After the 60-day period, Metro will provide two warning notices if trash is placed outside the cart and will notify the Health Department if the problem persists.



Metro Public Works also offers Dead Animal Collection

Dead animal collection is available for removal of animals on the street or in the public right-of-way in the USD and GSD, but not in the satellite cities.*



If you need any assistance or accommodation, please contact Kristen Deitrick, ADA Coordinator, Metro Public Works, 939 Dr. Richard Adams Drive, Nashville, TN 37207. Telephone (615) 862-8962.